CVT Program Details

Dear Nissan Owner:

On behalf of everyone at Nissan, we would like to thank you for choosing to drive a Nissan. One of the many technologically-advanced features of your vehicle is the Continuously Variable Transmission (CVT), an innovative transmission that offers smooth, seamless shifting, while tailoring the vehicle's output to your driving style.

While Nissan is proud to offer this technology on many of our models, a small percentage of owners of early models equipped with CVTs have expressed concerns about the cost of repair of their transmissions after the warranty expires. We take these comments about the cost of vehicle ownership seriously. We strive to provide an exceptional ownership experience and are implementing a thorough Customer Satisfaction Program to address this topic.

First, to provide you with additional assurance regarding your overall cost of ownership we have doubled the warranty period for the Continuously Variable Transmission in your Nissan. The existing powertrain warranty coverage of 5 years/60,000 miles will be extended at no cost to you, for CVT repairs, replacements or related towing, to 10 years/120,000 miles, whichever comes first.

This extension is effective immediately and requires no action on your part. The remainder of your powertrain warranty coverage for components other than the transmission remains unchanged, at 5 years/60,000 miles, and your basic warranty coverage also remains unchanged. All other warranty terms, limitations and conditions otherwise apply. This extended transmission warranty is also fully transferable to future owners of your vehicle.

Second, Nissan will reimburse customers who have previously paid to repair or replace their CVT, if the repairs would have been covered within the new extended warranty period. Even if you no longer own your Nissan we will reimburse you for past CVT repairs that would have been covered under this extension of the warranty.

Further, in the unlikely event that your vehicle's transmission should need repair beyond the extended warranty period we are working to decrease the cost of repair and have already reduced the Manufacturer's Suggested Retail Price of a replacement CVT. In addition, we continuously strive to enhance our products, and have made ongoing improvements to our CVTs over the years.

Nissan is taking these actions to demonstrate our confidence in the CVT technology and to show our commitment to stand behind our products.

WHAT YOU SHOULD DO

The extended warranty coverage for CVT repair or replacement is effective immediately.

If you seek coverage for a repair under this extended warranty you will need to bring your vehicle to an authorized Nissan dealer. The factory-trained technical staff at the Nissan dealer will have the diagnostic tools and knowledge to provide you with the appropriate service and submit your warranty claim. If you have additional questions regarding this program, contact Nissan Consumer Affairs at **800-647-7261** for assistance.

At Nissan we and our dealers work daily to deliver an outstanding ownership experience that will earn your confidence and trust. We are committed to doing the right thing for our customers and look forward to a long relationship that you find satisfying and rewarding. Thank you for choosing Nissan.

Sincerely,

Kevin Martin Vice President Total Customer Satisfaction

This Consumer Reimbursement Program ended on 07/31/2010. For questions or concerns please contact Nissan Consumer Affairs at 1800NISSAN1 (1-800-647-7261).

Included Vehicles

The following is a list of vehicles included in the Nissan CVT Warranty Extension program:

2003	2004	2005	2006	2007	2008	2009	2010
Murano	Murano	Murano	Murano	Murano	-	Murano	Murano
-	-	-	-	-	Rogue	Rogue	Rogue
-	-	-	-	-	-	cube®	cube®
-	-	-	-	Sentra	Sentra	Sentra	Sentra
				Versa	Versa	Versa	Versa
_	-	-	-	1.8SL	1.8SL	1.8SL	1.8SL
-	1	1	1	Maxima	Maxima	Maxima	Maxima
-	1	1	-	Altima	Altima	Altima	Altima
				Altima	Altima	Altima	Altima
_	-	-	-	Coupe	Coupe	Coupe	Coupe
				Altima	Altima	Altima	Altima
_	-	-	-	Hybrid	Hybrid	Hybrid	Hybrid

Note: Only certain models are equipped with a Continuously Variable Transmission (CVT).

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